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**19 October 2020**

**CONSOLIDATED QUESTIONS & ANSWERS – IT RISK - VULNERABILITY MANAGEMENT AND MONITORING SOLUTION FOR A PERIOD OF FIVE (5) YEARS.**

**RFP/IT/2020/14**

| No. | Date | Description of Question | Answers |
|-----|------|------------------------|---------|
| 1 | 15/10/2020 | Can you assist by providing feedback to the attached document to ensure accuracy in sizing for the solution? | No log retention solution looking for a vulnerability solution to scan about 9000- 10000 IP addresses |
| | | How often would consulting and support have to be onsite | At least once a month |
| | | How many devices will be in scope across the different SABC Sites? | 9000- 10000 IP addresses Which include desktops, laptops, servers, switches, printers, Wireless AP's, biometric devices and CCTV devices/cameras, etc. This excludes wireless devices like smart phone and tablets, which could be about and extra 750 devices |
| | | Are there any Web Applications that will be in scope? | Some external web-hosted devices and applications, but solution must cater for mostly devices on local internal network(LAN, wireless,WAN) and DMZ area to be monitored. Some Have got Web Applications |
| | | Is the service provider responsible for the integration into a Patch management solution or should it only provide the capability for integration? | Project and monthly Service provider consulting need to assist with integration into Patch Management. There is a patch management solution in place for mostly |

| | | | Microsoft, namely WSUS and SCCM/MS Endpoint Configuration manager. However, if solution has a built-in remediation solution it will also be beneficial for other software/s patching and remediation |
|---|---|---|---|
| | | Apart from the list of Operating Systems and types, we don't have any idea of numbers of IP's or applications or sites. Please could you advise on volumes | 9000- 10000 IP addresses Which include desktops, laptops, servers, switches, printers, Wireless AP's, biometric devices and CCTV devices/cameras, etc. This excludes wireless devices like smart phone and tablets, which could be about and extra 750 devices |
| | | In Section 2.0 "Provide network diagram maps that highlight security problems across the corporation". Do the SABC already have these tools in place or not? | No, a dashboard will be required where main issues are. SABC in the RFP process to acquire a "Enterprise Monitoring Solution/log correlation solution" for the SABC as well, which is a separate RFP to this Vulnerability Monitoring Solution |
| | | In Section 2.0 "Take advantage of current messaging systems for notification" What are the messaging systems that are referred to here. | Email – Exchange 2010 or Office 365 |